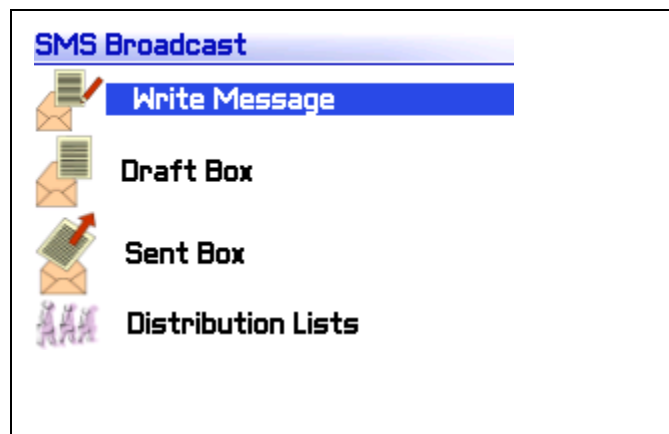


## SMS Broadcast User Guide

The SMS Broadcast application for BlackBerry is designed to allow users to send SMS broadcasts to a group of phone users. The Application is very simple to use.



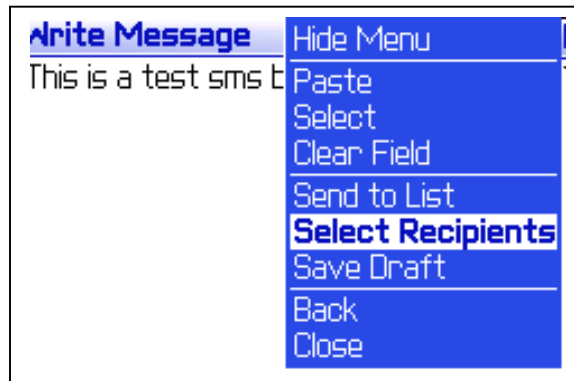
The main entry point of the application once loaded is the icon on the main screen



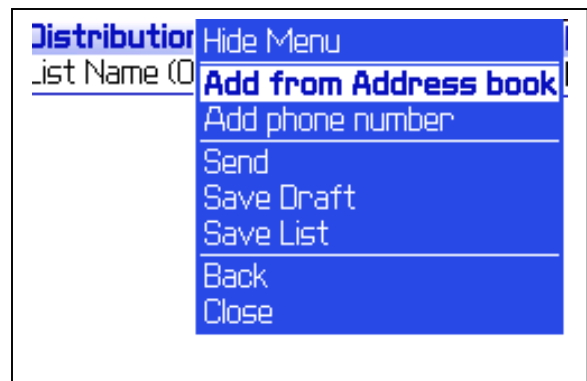
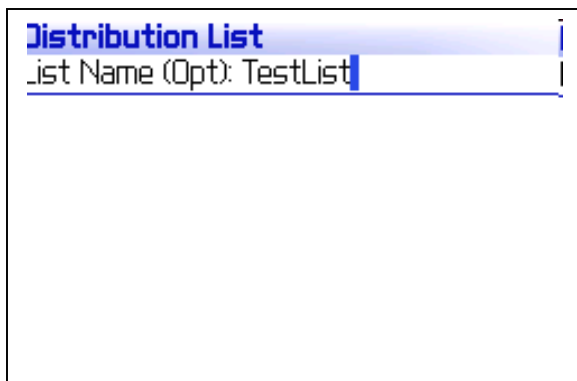
Once the application is activated you will get into the main SMS Broadcast “home screen” as follows.

Clicking the track wheel will bring up allow your to create a SMS broadcast message.

And after you create your message, again clicking the trackwheel will allow you to select recipients.

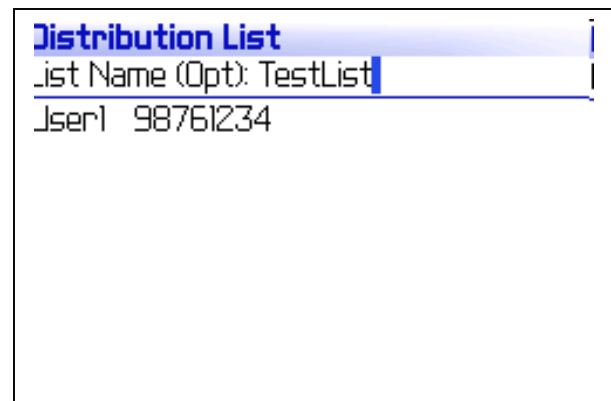
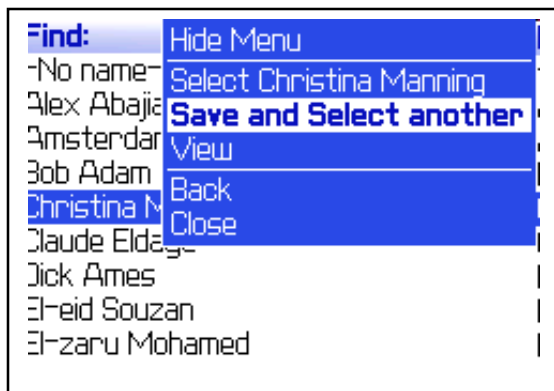


This will bring you to the list management dialog where you can choose to name your list(optional). Then you can choose to add the actual phone numbers or extract it out from the address book.



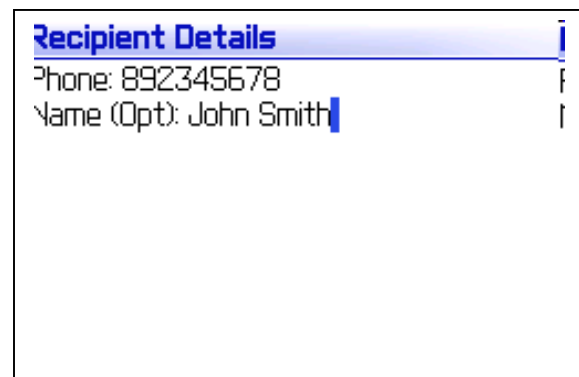
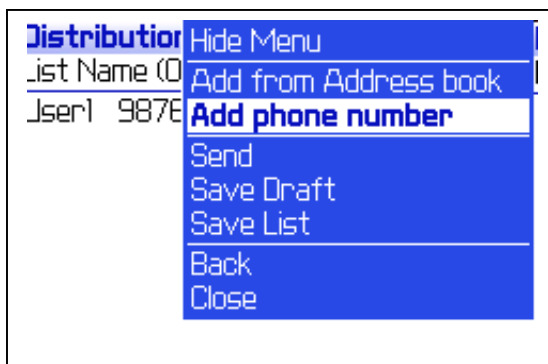
If you choose the option to add from the address book it will take you to the Address list where you can add a contact. The SMS broadcast application will automatically pick up from the mobile phone number field.

You click the “Select Name” to select the user and exit the contact list (You can also add a contact to the list simply by pressing the enter key) or you will choose “Save and Select another” to save the selected name to the distribution list and NOT exit the contact list so that you can select another contact to be added to the distribution list.



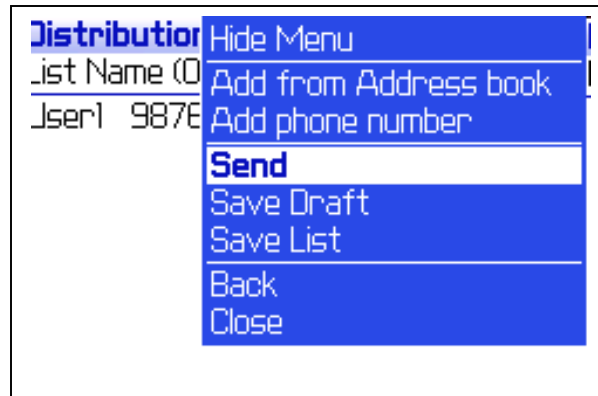
### Adding Numbers to the distribution list manually.

To add phone number to the distribution list manually, the process is the same. i.e click the trackwheel and choose “Add Phone Number” as shown in the following screen shot.

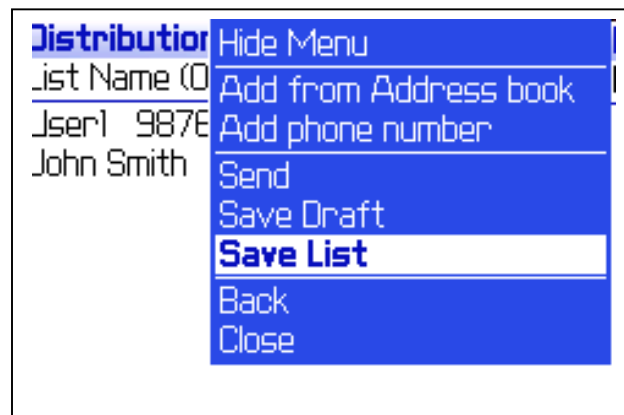


Then click and choose “Save”to return to the List screen. If you intend to add more phone numbers than you should choose “Save and New” (entry) to type in a new phone number.

Finally click the trackwheel to and choose “Send” to send the message.



Not forgetting to save the list by again clicking the trackwheel and choosing “Save List”.

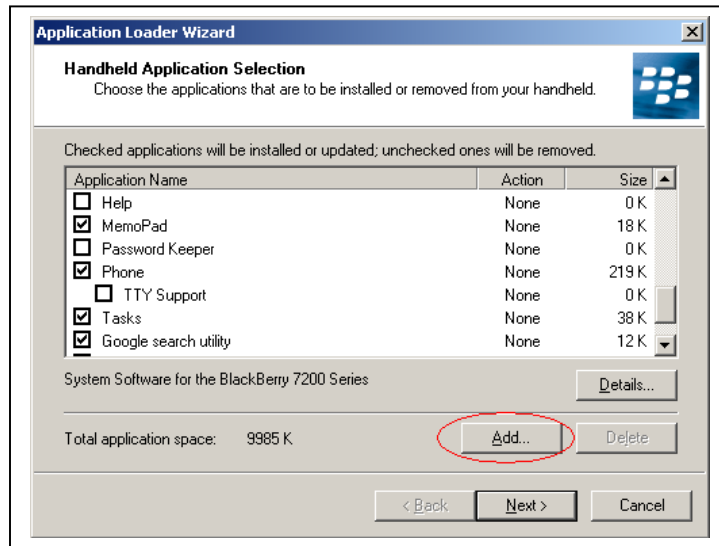


## FAQS:

### a. Installing the Software.

After downloading the application unzip it to a directory of your choice, Then you use the “Application Loader” feature/icon on your BlackBerry desktop manager to add the SMS Broadcast application.

At the application selection screen



Use the add button to browse to the directory where the application has been extracted and select the \*.alx file. This will load the application to the BlackBerry application list.

Once the application has been loaded the device will reboot and you should be able to use the application.

#### **b. I am unable to add the application to my BlackBerry?**

If you are unable to add the software using the application loader, then it means that you are missing the phone software.

Before you can install the sms application (or any addon applications through the desktop) you will need to install the phone software for your device. This can be downloaded from your Telco/phone provider or even your IT/Support staff may have a copy.

Once you have installed the phone browser software you use the “Application Loader feature/icon on your BlackBerry desktop manager to add the SMS Broadcast application.

#### **c. I am unable to send any SMS out through the application?**

Some devices have the built in firewall activated which will stop any third party applications from sending any SMS'es.

When the SMS Broadcast first starts and when sending your first SMS you may be prompted with a dialog box which says

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“ The application SMS Broadcast has requested a SMS Connection to 12345678

Don't ask this again

- ☐ For All SMS Connections
- ☐ SMS Connections to 12345678

**Allow this connection**

**Deny this Connection**

---

Select the choice

✓ **For All SMS Connections**

And click the

**“Allow this connection” button**

Next in some cases you may again be prompted with another dialog

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“ Do you want to allow the application SMS Broadcast to act as a Server”

Don't ask this again

- ☐ For All SMS\_Send Connections

**Allow this connection**

**Deny this Connection**

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Select the choice

✓ **For All SMS\_Send Connections**

And click the

**“Allow this connection” button**

And that's it you should now be able to send and manage your SMS broadcast groups using the SMS Broad cast application.

In case of issues/Suggestions please escalate via email to [support@dizilife.com](mailto:support@dizilife.com).